

Market Surveillance Visits to Certified Organizations

This is an outline of the market surveillance visit to certified organizations in accordance with the "Procedures for Accreditation of Management System Certification Bodies" (JAB MS200), which is stipulated by the Japan Accreditation Board (hereinafter JAB) for certification bodies (hereinafter ClassNK).

1. Procedures for Market Surveillance Visits

JAB's accreditation audit team may visit a certified organization when JAB has identified certain circumstances, such as concerns about the effectiveness of the certification process of ClassNK.

2. Objectives of Market Surveillance Visits

The objective of a market surveillance visit is for JAB to confirm the level of confidence in the certification process by direct observations carried out during visits to its certified organizations, and to improve the following based on the results.

- 1) Confidence of the certification process of ClassNK
- 2) Overall credibility of the accreditation and certification system

3. Acceptance of Market Surveillance Visit

When JAB notifies ClassNK of a Market Surveillance Visit, the certified organization will be contacted promptly. The certified organization will accept the market surveillance visit unless there are justifiable reasons that JAB recognizes.

Note: The above details are available on the JAB website <https://www.jab.or.jp>.

Address and Contact Details

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